



INTERFACE  
SYSTEMS GROUP



THE RELIABLE PARTNER FOR HOSPITALITY SOLUTIONS

 **InnSeries**  
Hotel & Apartment ERP Solution



[www.interfacesystemsgroup.com](http://www.interfacesystemsgroup.com)



## Interface Systems Group (ISG)

- » Dynamic Company
- » Providing hospitality solutions since 1989
- » Aim to be a leader
- » Focused on hospitality solutions
- » Comprehensive ERP solution
- » Work to provide excellent after-sales support

## Our Strength

- » Knowledge of business - think like a hotelier
- » Research new and emerging technologies
- » Believe customers are our teachers
- » Listen, listen, listen to our customers

## Our Solutions

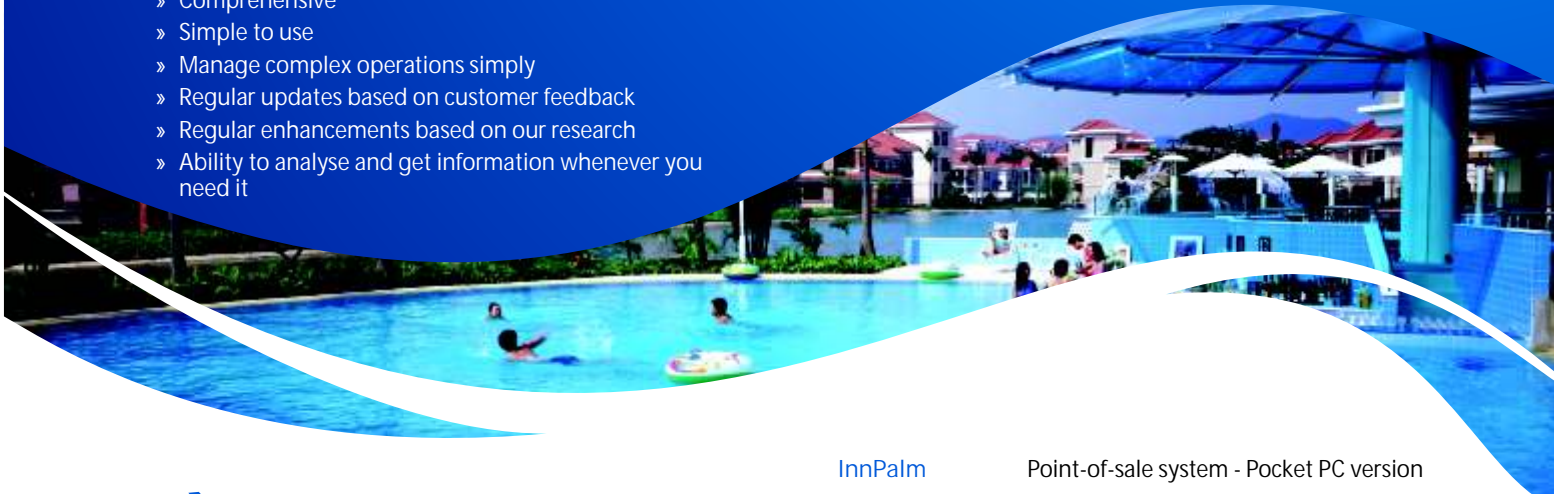
- » Comprehensive
- » Simple to use
- » Manage complex operations simply
- » Regular updates based on customer feedback
- » Regular enhancements based on our research
- » Ability to analyse and get information whenever you need it

## Our Vision

- » Excellent after-sales support
- » Technical excellence
- » Value for money
- » All areas covered by one window
- » Use our knowledge pool of over 17 years knowledge to help you in strategic planning

## Our Team

- » Hoteliers first
- » Has passion for the hotel industry
- » Committed
- » Innovative
- » Enjoy working with us
- » Well versed with the latest and emerging techniques and technologies



# InnSeries

Hotel & Apartment ERP Solution

- » A comprehensive and flexible ERP solution for the Hospitality industry. Focused on improving guest-relationship, controls and security.
- » Makes complex task simple and easy to manage.
- » Our solution is designed from ground up to scale from small properties (less than 50 rooms) to large properties (more than 500 rooms).
- » Highly graphical and easy to use
- » Sensible keyboard management - Allows for quick entry of repetitious and voluminous jobs

## InnSeries Modules

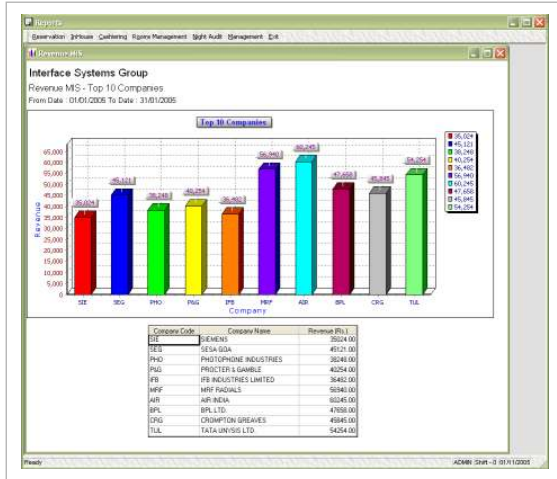
- InnFront** Front-office system, Reservation, Reception, Cashiering, Housekeeping and Night Audit
- InnTel** Telephone management system
- InnTap** Point-of-sale system

- InnPalm** Point-of-sale system - Pocket PC version
- InnControl** Food & beverage control system
- InnMat** Material management system including purchase ordering
- InnAct** Financial accounting system including asset register and bank reconciliation
- InnBanquets** Banquet / function management system including functional planner (FP)
- InnCRS** Web based central reservation system
- InnLoyal** Loyalty management system
- InnSMS** Short messaging server

## New product introductions

- Auto Mailer
- Mini Bar Posting on Palm
- Online Reservation

# InnFront



## Guest History

- Guest relationship management (CRM)

## Reservation

- FIT and Group reservation
- Multi currency
- Multiple visits in one booking
- Seamless integration with guest history
- Rate and yield management system
- Expected arrival report
- Revenue forecast
- Occupancy forecast

## Reception

- FIT check in
- Quick group check in
- Quick setup for routing of charges
- Room transfer
- Guest messaging
- Inhouse guest directory
- Inhouse detail forecast
- House position



## Cashiering

- Auto posting of room charges
- Meal plan accounting
- Auto posting of special charges

- Quick group / multiple room settlement
- Cashier till box management
- Income report
- Settlement report
- Today's checkout

## Housekeeping

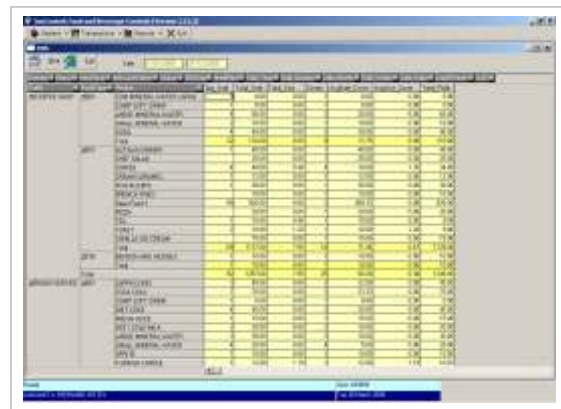
- Room cleaning status
- Temporary out of order / permanent out of order
- Maid scheduling
- Room inventory management

## Night Audit

- Daily sales report
- Two date system, so system never stops the user from postings, check-ins, check-outs etc.
- Rate discrepancy report
- Transfer to accounts

# InnTap

- Table view
- KOT printing



- Happy hour
- Cashiers scroll
- Consumption / settlement analysis

# InnTel

- Interfaces exist for most EPABX systems
- Audit trail of calls made from vacant rooms
- Administration calls auditing and reporting
- Exception reporting highlighting potential misuse

# InnCRS

- Central reservation system
- Complete control of room inventory
- Links to individual hotel's guest history
- Immediate availability of the booking taken in CRS to the live hotel system (InnFront)
- Complete control of Banquet / Function hall inventory
- Immediate availability of the booking taken in CRS to the live banquet management system (InnBanquets)
- Reservation log

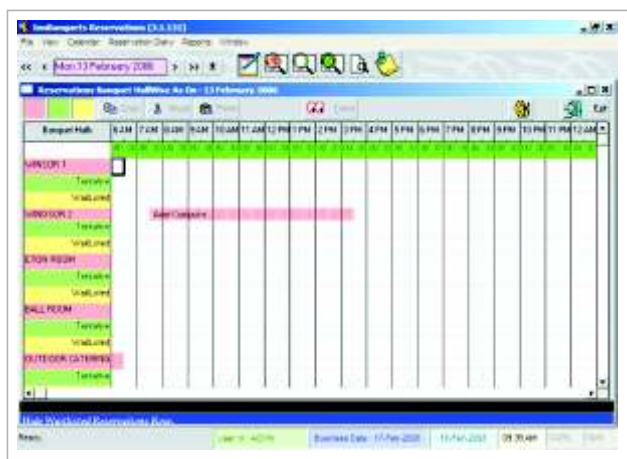


### InnAct

- Accounts receivable
- Accounts payable
- General ledger
- User defined document types
- Departmental profit & loss
- Bank reconciliation system
- Generates TDS report
- Asset register
- General ledger and sub ledger trial
- Flexible ageing report
- Integrated with PMS, POS and MMS

### InnBanquets

- Reserve and manage function halls
- Create function planner directly online
- FP includes menus, seating arrangement, accessories required



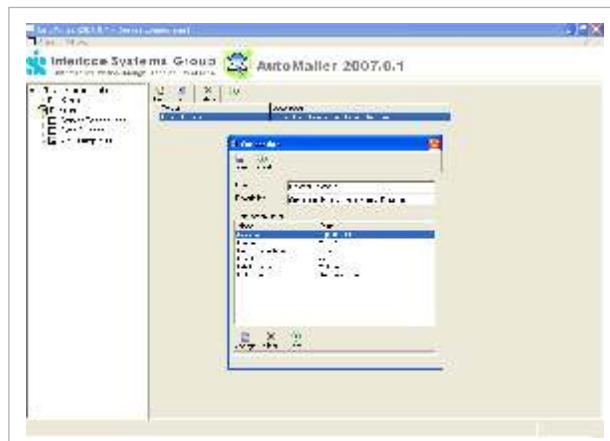
- Department wise automatic trace
- Multiple functions in one booking
- Seamless integration with InnFront
- Bookings for the day
- Sales analysis detail/summary

### InnSMS

- Automated information sent to personnel without manual intervention
- Important information sent on a standard device, that is widely available
- Works for all mobiles. Operator Independent
- Any Time SMS Message - You can pre-decide at what time of the day the SMS has to be sent. You can also plan the frequency for sending messages
- One message to multiple numbers

### New Introductions

#### Auto Mailer



- Automated emailing for any specific task like reservation confirmation, birthday / anniversary greetings, purchase order to suppliers
- Schedule to send specific MIS related report to top management
- System generated email based on specific conditions
- No reminder required
- Can easily link with any module

#### Mini Bar Posting on Palm



- Billing from the floor or room itself (work on wireless network)
- Simple operation easy to use
- Quick installation, simple set up
- Bill posting to guest folio in no time
- No need to remember any complex item code or item price
- Interface with point of sale systems

#### Online Reservation

- No registration required with GDS or IDS
- Link with Hotel's own home page / website
- No commission to be paid
- Link with Hotel's PMS, so check actual availability



## We also expertise in

### Restaurant ERP Solutions

Our restaurant product offers point of sale billing, centralized reporting, cost control tools, materials management, MIS on web for chain of restaurants.

### Travel & Tour operator ERP Solutions

The system covers full tour and individual travel cycle from defining group tours or individual travel components to costing, quoting & selling them to pre-post travel supplier payments to transferring the cost and sales to a compatible accounts package.

### Web Design & Development Services

Our focus is to help clients achieve their business goals through customized web design & development solutions and various web-marketing programs designed to maximize return on investment.

Check some of our work

- [www.fariyas.com](http://www.fariyas.com)
- [www.startours.co.uk](http://www.startours.co.uk)
- [www.coxandkings.co.uk](http://www.coxandkings.co.uk)



## What our clients say



“ ISG has always been ahead of its competition in terms of innovation, product features and stability.”  
Manish Khanna, (Owner) Eastern International Hotel



“ We feel that ISG products are value for money.”  
Suraj Latkar, (Manager Engineering & IT) Cidade de Goa

Call us for a demonstration



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